CompTIA A+ Certification Accelerated

Duration: 5 Days   Course Code: G004   Version: 220-1101 & 220-1102

Overview:

CompTIA A+ is the industry standard for establishing a career in IT and the preferred qualifying credential for technical support and IT operational roles. It is about much more than PC repair. Candidates are better prepared to troubleshoot, and problem solve, and technicians better understand a wide variety of issues ranging from networking and operating systems to mobile devices and security. A+ supports the ability to connect users to the data they need to do their jobs regardless of the devices being used.

Target Audience:

Job Roles:IT Support SpecialistHelpdesk TechnicianField TechnicianTier I Support SpecialistDesktop Support SpecialistAssociate Network EngineerSystems Support TechnicianJunior Systems Administrator
Individuals seeking CompTIA A+ certification (220-1101 and 220-1102)

Objectives:

- Prepare for the latest A+ certification exams.

- Support basic IT infrastructure, including endpoint management, advanced device connectivity troubleshooting, and basic networking.

- Configure and support PC, mobile and IoT device hardware, including components, connectors and peripherals.

- Implement basic data backup and recovery methods and apply data storage and management best practices.

- Demonstrate baseline security skills for IT support professionals, including detecting and removing malware, addressing privacy concerns, physical security and device hardening.

- Configure device operating systems, including Windows, Mac, Linux, Chrome OS, Android and iOS and administer client-based as well as cloud-based (SaaS) software.

- Troubleshoot and problem solve core service and support challenges while applying best practices for documentation, change management, and the use of scripting in IT support.

Prerequisites:

- End-user skills with Windows-based PCs
- Basic knowledge of computing concepts

Testing and Certification

This course prepares you for:

- CompTIA A+ 220-1101
- CompTIA A+ 220-1102

Please note: In order to obtain the CompTIA A+ Certification, you must take and pass both 220-1101 and 220-1102 exams.

Content:

Further Information:

For More information, or to book your course, please call us on 0800/84.009

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www.globalknowledge.com/en-be/